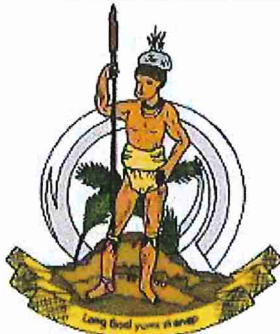


<p>GOVERNMENT DE LA REPUBLIQUE DU VANUATU</p> <hr/> <p>COMMISSION ET BUREAU DE LA CITOYENNETE</p> <hr/> <p><i>Sac Postal Privé 9004 – Port – Vila Rue Pierre BRUNET</i></p>		<p>GOVERNMENT OF THE REPUBLIC OF VANUATU</p> <hr/> <p>CITIZENSHIP'S OFFICE AND COMMISSION</p> <hr/> <p><i>PMB 9004 – Pierre Brunet street Tel : 00678 26716 Fax: 00678 26719</i></p>
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*“SPEAK UP! BE HEARD! SAY what you’ve got to say and BE READY for what other people have to say.
GET ENGAGED! Because this is your Country now!*

07th August 2024

TO: ALL DSP, VCP & CIIP AGENTS

New Passport System Application Process

The Citizenship Office wishes to advise all designated agents that we have received a letter on the 5th of August 2024 from the Department of Immigration regarding the new Vanuatu passport system.

This system requires **Personal Enrolment** for any Vanuatu Citizenship Certificate holder meaning that anyone who wishes to apply for Vanuatu passports **MUST** travel to Vanuatu to apply in person. Hence, the new Passport System **requires physical appearance before Immigration and Passport officials for registration of biometric data and facial recognition** and this applies to any person applying for Vanuatu passports that including person(s) applying through the Vanuatu Citizenship Investment programs.

It is vital to note that Vanuatu Passport office will no longer received any paper base passport application after the 31st of August 2024 therefore, Vanuatu Citizenship office & Commission trust that all designated agents of Vanuatu Citizenship Programs will disseminate this information to your sub-agents accordingly.

Please refer to the attached immigration letter for more information.

Thank you for your good corporation.


Allan Liki
 Secretary General
 Citizenship Office & Commission
 Ministry Of Prime Minister

DÉPARTAMENT DE L'IMMIGRATION

Services de L'Immigration et de Passeport de Vanuatu
Autoroute Kumul, Tamarama Building
Tél: (678) 22 354 / (+678) 33125
Email: visqueries@vanuatu.gov.vu
Web: www.immigration.gov.vu
P.O.Box 9092, Port-Vila, Vanuatu



IMMIGRATION DEPARTMENT

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P.O.Box 9092, Port Vila, Vanuatu

2nd August 2024.

Allen Liki
Secretary General
Citizenship Office.
Prime Minister Office.

RE: NEW PASSPORT SYSTEM APPLICATION PROCESS REQUIRE PERSONAL ENROLMENT.

Vanuatu Immigration Service is currently implementing the new Passport system and a compulsory requirement for the new passport application system is for **Personal Enrolment**. This means that Vanuatu citizens who wishes to apply for a Vanuatu Passport will have to physically appear before Immigration and Passport officers for registration of the biometric data and facial recognition data. It is not similar to the old system which you can submit an application with a passport photo attach to the application.

The new changes is to meet the International requirement set by ICAO in terms of the standard requirement of the travel document (Passport). All countries who are signatory to the ICAO has to adapt the new changes to avoid border control issues with the travel documents. With the ICAO standard, Vanuatu new passport is embedded with a chip and the new system has encrypted the chip with personal data. The chip encrypted has add the value to the new Passport system.

With the above upgrade to the new passport system, your office is advice to inform all Citizenship agents on the new changes, and inform them that as of **31st August 2024 the old Passport system will be redundant. Therefore, we will no longer received paper base application of passport but all citizen who wish to apply for a new passport has to travel to Vanuatu for personal enrolment in the new system as per the requirement of the new system.**

I request the cooperation and understanding from the Citizenship office to the new changes to the passport application process to ensure that we achieve the standard set by ICAO regarding travel documents,

RECEIVED
16.08.24



Thank you.

Jeffrey Markson
Director
Vanuatu Immigration services.

Cc. DG- MOIA
Manger – Passport.
Compliance – VIS
File.